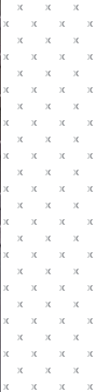


# dexterra

Education  
Integrated Facility Management Solutions



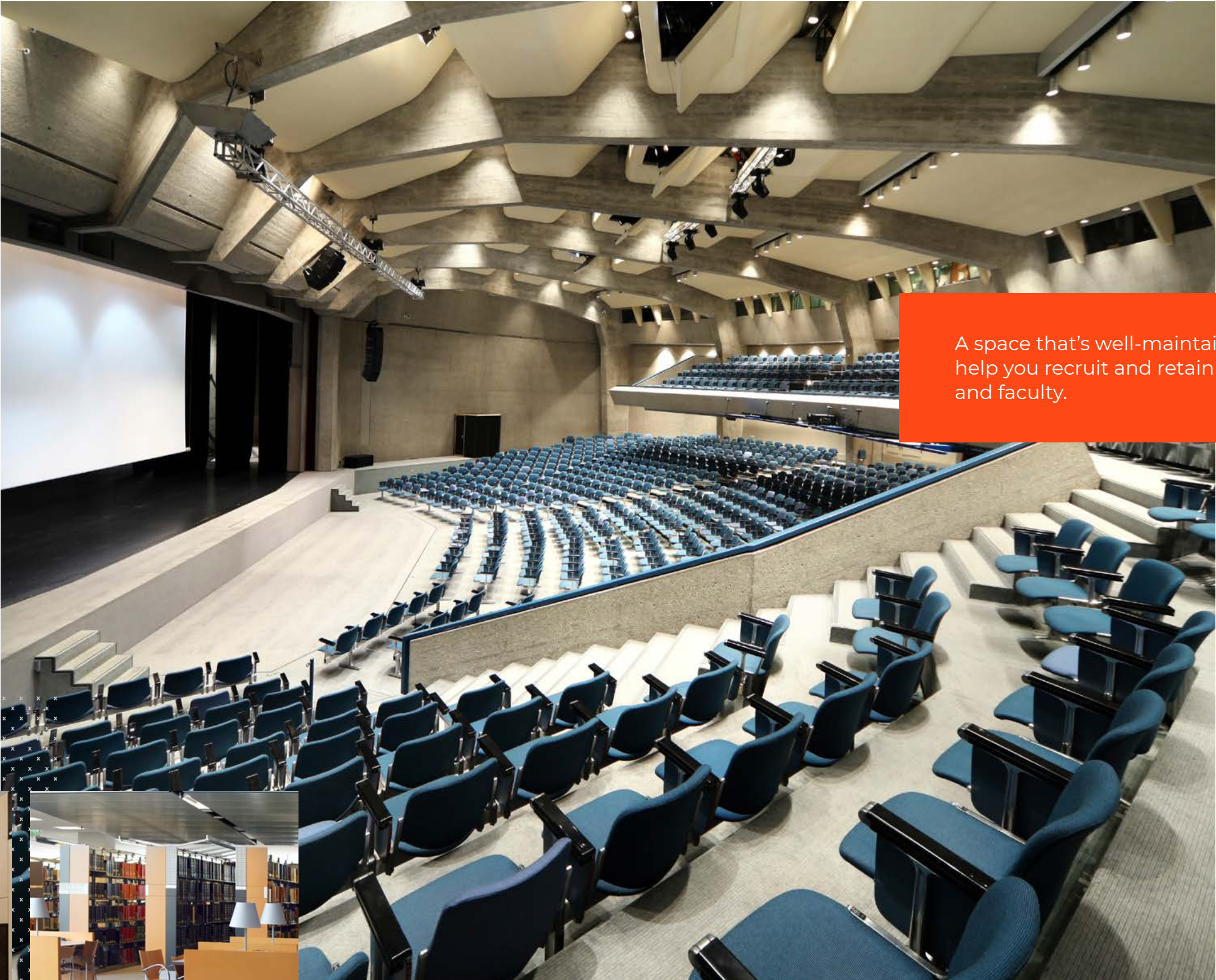


# HELPING YOU PROVIDE BRIGHT FUTURES

First impressions count. A welcoming, clean, and well-run environment reflects positively on your campus and improves the quality of life for your students and faculty. By integrating janitorial services, landscaping, and maintenance solutions, we help you create an inviting space for your students to call home.

For over 75 years, Dexterra has been a trusted facilities management provider, servicing a variety of industries, including higher education. It's about more than just maintenance and operations. Facilities management requires expertise in everything – from construction knowledge to specialized equipment and the technology that drives them – to fabric maintenance, sanitation, and disinfection techniques.

A space that's well-maintained can help you recruit and retain students and faculty.







## ONE PROVIDER, INNOVATIVE SOLUTIONS

Our integrated solutions go beyond just the care of your physical campus. They are built to seamlessly work around your curriculum requirements, enhance your campus experience and provide the best environment for your students and faculty to work and learn. Self-delivering all your facilities management components under one contract is the smartest way to drive value, efficiency and simplicity.

Our full scope of facility solutions include:

- Operations maintenance and repair
- Asset management
- Project delivery
- Emergency response
- On-demand trade services
- Janitorial and housekeeping
- Landscaping and exterior maintenance
- Food services
- Environmental services
- Energy management
- Workplace solutions
- Security services
- 24/7 Operations support centre
- Supply and logistics



We're here to help our clients achieve higher performance and productivity, and to play a vital role in our communities and economies. Led by our core values of diversity, accountability, partnership and trust.

**The Dexterra advantage is:**



**Powered by People**



**Enduring Performance**



**Innovative Solutions**



**Regional Expertise**







## INDIGENOUS RELATIONS

Since our inception, we have recognized the inherent benefits of engaging with communities, offering training and hiring local Indigenous Peoples and businesses. As your partner, we will work with you and stakeholder communities to ensure the success of shared goals and outcomes.





# ELEVATING THE CAMPUS EXPERIENCE

## A Collaborative Approach

Your educational institution has long-term capital requirements, performance goals and ever-changing health and safety protocols that need to be met. Our comprehensive facility solutions are built to support your broader strategic objectives and help you achieve your campus goals. By integrating the management of your strategic assets, building systems and energy management services, we can reduce your total cost of ownership.

## Helping Your School Thrive

Facilities maintenance and operation activities often take place in various campus buildings, with changing environments. When our employees are working in your space, they act as an extension of your workforce. In addition to technical skills, it's critical that they are self-motivated, adaptable, and competent in customer service. All our employees receive detailed onboarding and on-going training that is specific to your operation and aligned with your missions and goals. This contributes to an enhanced campus experience for your students and faculty.

## Sustainable Solutions

Canada's Net-Zero and greenhouse gas initiatives are increasingly critical for educational institutions. Our facilities management programs are built with a commitment to sustainable solutions that reduce waste and promote optimal energy performance. If you have institutional sustainability objectives, we are happy to help you meet your environmental targets.







### Tailored Food Services

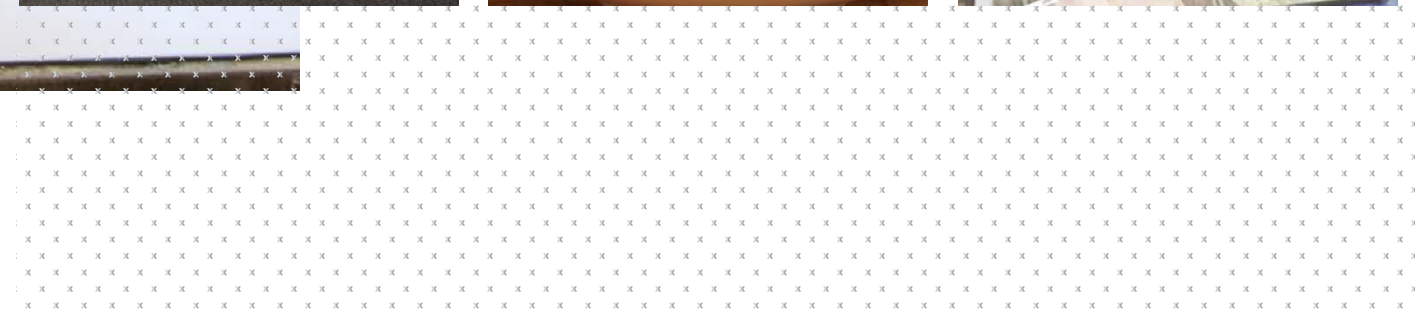
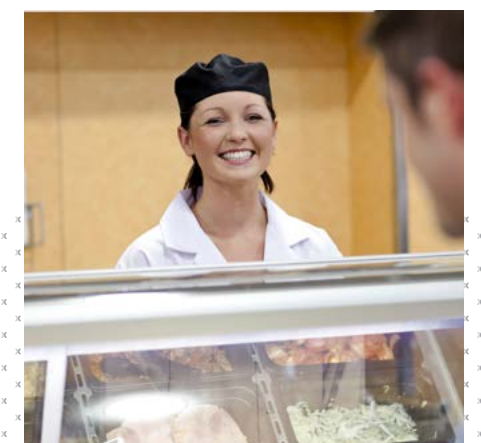
Through years of experience in various settings, we have fine tuned the art of a good meal. We understand that providing delicious, healthy, customized dining experiences is an important driver of overall well-being and productivity for your students, faculty and guests. Our culinary teams take great pride in using fresh, locally sourced ingredients to prepare meals from scratch every day.

### Maintaining Clean Spaces

We ensure that your facility sparkles from the moment everyone walks through your doors. We prioritize the full life expectancy of your interior assets extending the life of your finishes and fixtures. In line with APPA standards, our janitorial programs focus on providing a learning environment that feels clean, comfortable and fresh. Our green cleaning programs minimize environmental impacts and provide healthy learning environments.

### People Solutions

Students, faculty, administration - the quality of life for these groups matters most in keeping you competitive and fostering a great environment for higher learning. Our people solutions are tailored to enhance the experience of your building users. These include residence service desk management, space planning, event set up, project management, security and parking management, materials and logistics and janitorial services.







## PREVENTATIVE AND REACTIVE MAINTENANCE

Integrated management allows us to evaluate your entire facility, including your unique requirements – such as historical building preservation, sophisticated building systems and changing demands. Our team of professionals gather this data and use it to create a comprehensive maintenance regimen, designed to work seamlessly around your curriculum requirements.

This planned maintenance program provides visibility and transparency and reduces your total cost of ownership over the long term. Our work is tracked through outcome-driven performance measures that support your broader strategic objectives, including more effective school assets, enhanced learning environments and consistency and standardization of approach. Our systems are integrated with our operations support centre, providing round-the-clock service.





# DRIVING INNOVATION

In our relentless pursuit of continuous improvement, we are continuously evaluating the latest in facilities technology with smart application of technology as a key driver for quality and cost effectiveness. We use a powerful Computerized Maintenance Management System (CMMS) that maximizes service delivery efficiency and effectiveness through optimizing activities such as receiving help desk calls, dispatching appropriate resources, and recording performance data.

# TOOLS AND TECHNOLOGY

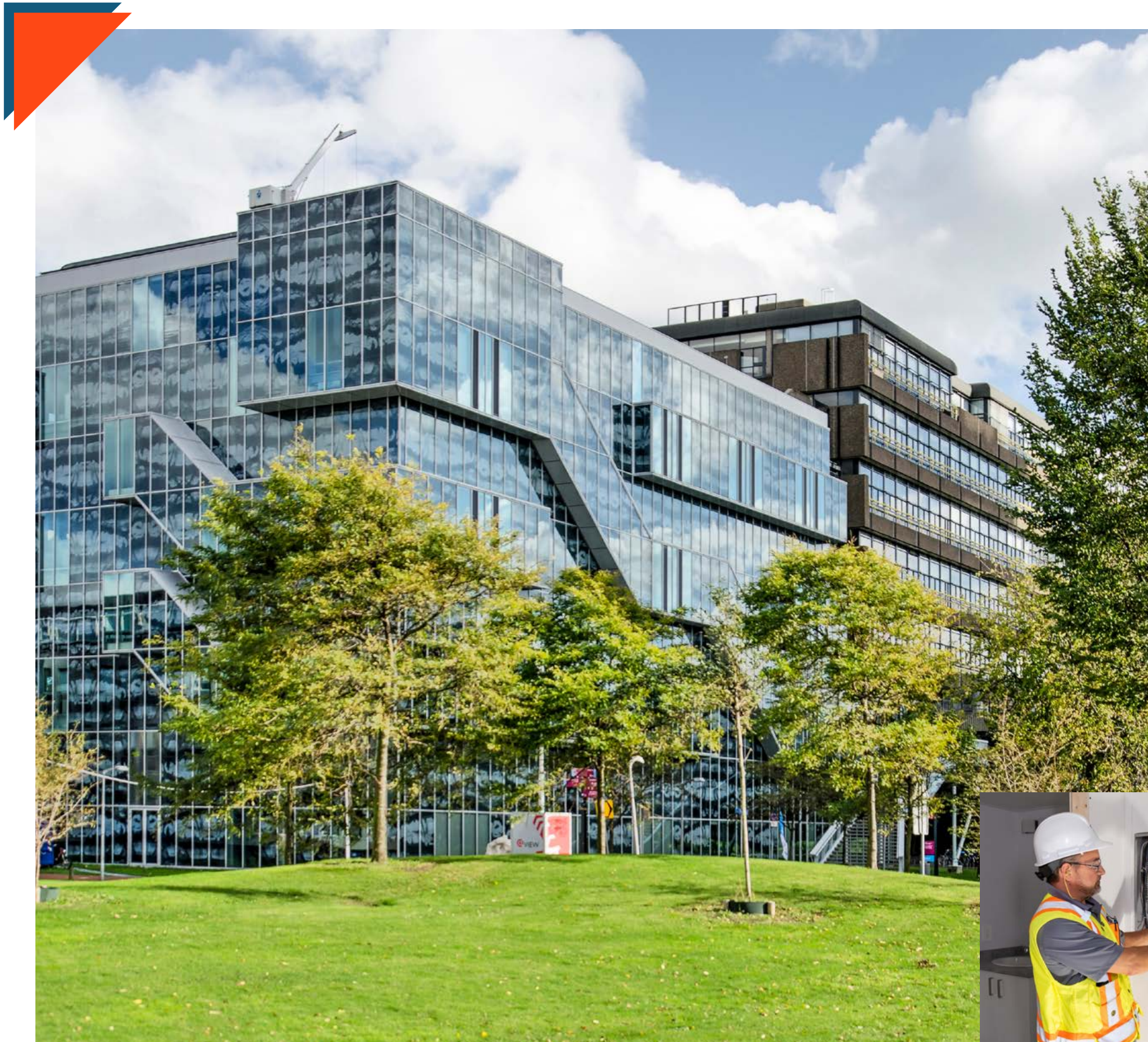
We offer a variety of tried and tested technology. We utilize a robust suite of management systems that assist in quality control, task management and detailed reporting to provide the information you need to make decisions. Close data monitoring and detailed reporting allows for valuable insight on a system level of granularity that supports root cause analysis and can be transformed directly into higher efficiencies.

# ON-DEMAND SERVICES

Colleges and universities are round-the-clock operations. When the unpredictable happens, we are just a phone call away. Whether it is an emergency repair at 2:00 am, a last-minute request or responding to a severe weather event, our on-demand team are fast and reliable, with experienced tradespeople in HVAC/R, electrical, plumbing, carpentry and specialty cleaning.





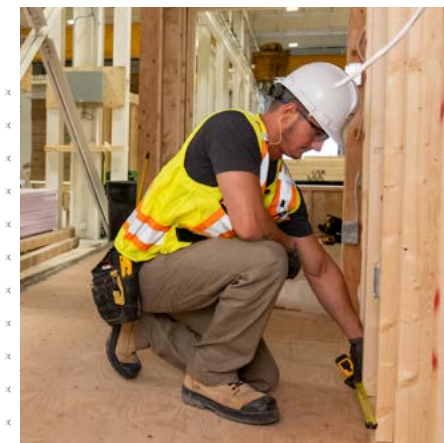
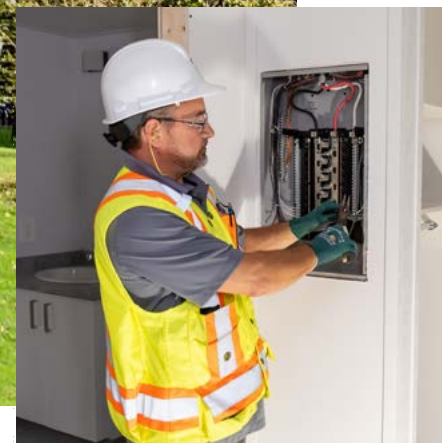


## HEALTH AND SAFETY COMPLIANCE

Your students and faculty rely on you to provide a safe and comfortable space to work and learn – and you can rely on us. Health and safety are fundamental to everything we do. Dexterra is committed to providing safe and healthy spaces, eliminating hazards, and reducing occupational risks. We have recently been recognized for our safety culture by receiving the **2021 Canada's Safest Employer** award in the services sector.

## FLEXIBLE BUILDING SOLUTIONS

Whether it is building high-quality education facilities or delivering portable units, we have the construction capabilities and the support structure inventory to meet your needs. Our modular building solutions are fast, cost-effective, and ensure minimal disruption to learning.





# dexterra

A PART OF DEXTERRA GROUP

We've been serving North American clients for over 75 years. The companies that began independently, and now form Dexterra Group, have an outstanding record of supporting the infrastructure and built assets that play a vital role in our society. We bring the right teams with the right skills together – offering both experience and regional expertise so companies can operate their day to day, confidently and successfully.



1-866-305-6565 | [dexterra.com](http://dexterra.com) | TSX: DXT



Scan the QR Code  
to Contact Us